

**TOBY J. PLATT**  
**240-05 52 AVENUE**  
**DOUGLASTON, NEW YORK 11362**  
**718-229-1500**  
[tabatha@nyc.rr.com](mailto:tabatha@nyc.rr.com)

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Justine Platt  
Urology Associates, P.C.  
535 Plandome Road  
Manhasset, New York 11030

Dear Dr. Girardi:

I want to thank you so very much for caring for me: for your expertise, your professionalism and, most of all, your compassion.

About your skill, I had had no doubt. Having worked in the medical field in this area for three decades, Bob Waldbaum was legendary, and I was certain a surgeon so illustrious would surround himself only with the finest practitioners. About your personal qualities, I had heard a great deal from a source for whom I have the greatest respect: She's beautiful! She runs near marathons every day and has four little boys!! Her children never watch television!!! She's always on time--no, even early!!!! In summary: She's superwoman!!!!

All this would certainly have been sufficient to allay any anxiety I might have had about my surgery. However, what was most important; what touched me most, and what, most certainly, makes me very much in your debt, was your unhesitating, unquestioning, and very tender attention to me when I was in need.

Despite the fact that my discomfort was medically unanticipated and, in fact, its source invisible on examination, you wasted not a moment in attending to me, gave my report immediate credence and respect, and treated me with the greatest empathy. That, most certainly, is the true measure of a healer.

Thank you so very much for your exemplary skill, care, and kindness.

Sincerely,

Toby Platt